

Monitoring as a Service Platform



## Introduction

**Monitoring as a Service (MaaS)** is an all-inclusive managed services package offered to monitor Cloud services like Microsoft Azure, Amazon AWS, Rackspace and traditional onpremise IT infrastructure and provide you proactive alerts based on key metrics before they begin impacting your infrastructure and your customers.

The true benefit lies in our expert interpretation of your data. Your monitoring systems hold little value without properly applying the results to your operations.

*MaaS* - is a new delivery model that is suited for organizations looking to adopt a monitoring framework quickly with minimal investments.



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# Benefits of Monitoring as a Service Platform

## Scalability and Agility

Monitoring as a Service can support your business growth efficiently. Whether your network infrastructure or cloud service grows organically, or through acquisition, the "on demand" provisioning enables our team to add new cloud services or servers or network devices instantly. This also means that your team do not have to engineer for peak loads.

#### Recover faster

Get Notified by Email, SMS or Phone when your website, server or APIs are down before your customer does.

## Reliability

Our MaaS offers you an outside view of what is going on with your Cloud services, Inhouse servers and workstations, independent of your own systems. In addition, such a solution is also useful for business continuity and disaster recovery situations as all asset information is held safely on the server-side.

### **No Infrastructure Costs**

Our MaaS offering includes a team of 24x7 experts monitoring your services. Therefore, Customer does not need to invest in an in-house IT team having that particular technology expertise.

## **Simplified Management:**

Our team deals with on-going management, maintenance and upgrades of technology. The customer can focus on his core business needs.

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